

TRANSPERTH — TECHNICAL ISSUES

648. Mr R.S. Love to the Minister for Transport:

- (1) I refer to Question on Notice 570 and ask:
 - (a) How many times since March 13 2021 has there been a technical issue or major delay (more than 20 minutes) in service for the AvonLink service;
 - (b) How many times since March 13 2021 has there been a technical issue or major delay (more than 20 minutes) in service for the MerredinLink service;
 - (c) How many times since March 13 2021 has there been a technical issue or major delay (more than 20 minutes) in service for the Prospector service;
 - (d) How many times since March 13 2021 has there been a technical issue or major delay (more than 20 minutes) in service for the Australind;
 - (e) How many times since March 13 2021 has there been a technical issue or major delay in ferry services? Please detail for each ferry in use; and
 - (f) How many of the over 340 railcars have been removed from service due to technical fault since March 13 2021?
- (2) Do Transperth and TransWA contractors record the number of times buses are deployed to cover cancellations in train services?
- (3) Are Transperth and TransWA contractors required to provide notice to the Public Transport Authority when buses are deployed to cover cancellations in train services?

Ms R. Saffioti replied:

- (1) Details on on-time performance, customer satisfaction and other key performance indicators for Public Transport Authority services are contained within the Public Transport Authority's Annual Reports.
- (2) Yes.
- (3) Transperth and Transwa request bus contractors provide coverage for any cancelled train services as required.